

Scenario

Kathy Chatterly is the new Executive Director of Sunnyside Mental Health, the local mental health agency. She replaced the original director when he retired. Ms. Chatterly attends her first CMT meeting and seems to talk incessantly. You are not overly concerned because she is new to the community and the SS/HS initiative, and you assume she is just excited about Safe Schools/Healthy Students!

Kathy comes to the next meeting and seems to go on and on and on and on.... again! She seems to focus her conversation describing the way they did business at the agency where she came from. Your meeting runs 45 minutes past the 2 hour scheduled meeting time. At the next scheduled meeting, you notice that one of the partners is missing and Ms. Chatterly once again monopolizes the conversation. You become very concerned, as meeting productivity is reduced and you are worried that if she does not quit talking, you will never again have another productive meeting.

You have also recently begun to hear from various community members that Ms. Chatterly is not as supportive of the SS/HS project as you thought. You have heard that she is not going to share information with program staff and she is not encouraging the school-based mental health case managers to record the extra data that the evaluator needs. All of the procedures were agreed upon and put into place with the previous Sunnyside administrator.

Work through this scenario with your tablemates, using the Action Plan Worksheet to think about the process and steps that you would take to tackle these issues, planning your meetings to address the issues. Then be prepared to share out to the large group.